

## NEWSLETTER - DECEMBER 2021

**CATCH UP WITH THE LATEST IOTA NEWS! IN THIS EDITION, YOU CAN FIND OUT...**

- What positions is the IOTA Secretariat seeking to fill?
- What was the focus of the 2021 HRM Forum?
- What will the workshop on artificial intelligence (AI) cover?

.. and more!

### IOTA NEWS

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#### JOB OPENINGS AT THE IOTA SECRETARIAT

IOTA is seeking to fill two seconded posts. We are looking for:

##### **International Taxation Expert**

The successful candidate will support the IOTA Secretariat in the process of facilitating knowledge sharing and exchange of practice, particularly in the implementation of tax treaty-related Base Erosion and Profit Shifting (BEPS) measures. The successful applicant will be responsible for ensuring effective delivery of the IOTA technical activities, including training events, workshops, forums, multinational projects concerning the implementation of measures to counter BEPS, and the development of effective ways to access and use

##### **Web Portal and Development Expert**

The expert will provide technical support and advice to the IOTA Secretariat on the tendering and development of the Organisation's new web portal. The successful applicant will be seconded to IOTA to support the IOTA Secretariat in the process of web portal tendering and decision making, as a web development expert, on a range of web technologies related questions/issues, and ensuring the effective delivery of the web portal development project of the Organisation.

data from the automatic exchange of information.

[Learn more](#)

[Learn more](#)

03.11.2021

### **2021 IOTA Forum on the Use of Data from AEOI**

This year's IOTA Forum meeting on the Use of Data from Automatic Exchange of Information (AEOI) was held digitally on 26th-27th October 2021 and welcomed 158 registered participants from 30 IOTA member countries, as well as speakers from partner organisations and business, such as the OECD and NatWest Bank Group respectively.



[Read more](#)



23.11.2021

### **2021 IOTA HRM Forum Outlines Post-COVID Workplace Practices**

The 2021 IOTA Forum Meeting on Human Resource Management took place 16th-17th November, with 77 registered participants from 30 member countries. This year's digital event focused on concepts and practical aspects of organising the working environment in IOTA tax administrations after the forced home office and hybrid operation.

[Read more](#)

### **ISORA Data Goes Public for the First Time in History**

The International Survey on Revenue Administration or ISORA - a joint online tax administration survey between the 4 four partner organisations CIAT, IOTA, IMF, OECD and the Asian Development Bank as contributing partner - is the largest database containing tax administration information available with more than a hundred and fifty participants worldwide.

**Starting with the survey ISORA 2020, all data that is provided by the tax administrations has been made public after an initial period of exclusive**

**access to the participants and partners. The data went public on 30th November 2021.** This is the first time in ISORA history, that all data has become available to the public.

[Find out more about ISORA](#)

[Listen to ISORA Podcast](#)



01.12.2021

### **7th Regional Meeting on BEPS for Eurasian Countries**

The 7<sup>th</sup> Regional Meeting on Base Erosion and Profit Shifting (BEPS) for Eurasian Countries was held virtually on 18<sup>th</sup>-19<sup>th</sup> November 2021 and was hosted by the OECD, the Ministry of Finance of the Republic of North

Macedonia, and IOTA. Regional meetings enable all countries and jurisdictions of the OECD Inclusive Framework (IF) on BEPS and non-IF members to share their views and experiences on BEPS implementation on a regional basis and feed their perspectives into the global tax dialogue.

[Read more](#)



01.12.2021

### **Flattening the Curve of Tax Debts: IOTA Forum on Tax Debt Management**

The meeting of the IOTA Forum on Tax Debt Management under the theme "Flatten-The-Curve" Of Tax Debts was held digitally between 23<sup>rd</sup> and 25<sup>th</sup> November 2021. The three-

day event attracted over 90 registered participants from 32 IOTA member countries to discuss a variety of direct and indirect measures adopted by tax administrations to support taxpayers during the COVID-19 crisis, including easier access to debt payment plans and extension of plan duration, suspension of debt recovery and enforced debt collection, enhanced taxpayers' services and communication initiatives.

[Read more](#)

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# UPCOMING ACTIVITIES

**Please note:** Registration for the below events is only possible for Principal Contact Persons of IOTA. If you would like to attend, kindly contact the PCP or Shadow PCP of your Tax Administration to invite you to the event you are interested in.

07.12.2021, Digital

## Workshop on the Use of Artificial Intelligence (AI) in Tax Administrations

The main objectives of this event are to share experience on the use of artificial intelligence in member tax administrations and discuss the development of intelligent digital solutions, innovative services, and the latest development in this field. More specifically the workshop will:

- understand the stage of development of AI among the IOTA members;
- explain how tax administrations are using Artificial Intelligence (AI) to facilitate compliance, provide services to taxpayers, predict collection and detect fraud patterns;
- consider the advantages and disadvantages of the use of AI in TAs;
- share lessons learned.

[Find out more](#)

## 26TH IOTA GENERAL ASSEMBLY

29th-30th June 2022

Kameha Grand Zürich Hotel, Switzerland



SAVE THE DATE

## 26th IOTA General Assembly

**During 29<sup>th</sup> and 30<sup>th</sup> June 2022, the IOTA General Assembly will be held in Zürich under the Swiss Presidency.** Next year the

technical session will follow the theme **“Compliance and Trust: affecting tax behaviour while redefining the relationship between taxpayers and tax administrations”** and the GA will address:

- Taxpayer psychology and behaviour: taxpayers’ perspectives and attitudes to paying taxes, tools available to build tax ethics and tax morale, the importance of communication in trust-building.
- Embedding trust in the overall strategy of a tax administration: staff engagement in redefining the relationship between taxpayers and tax authorities.
- Extensive use of digital platforms and tools to reduce the taxpayers’ administrative burden, enhance trust and foster compliance.

Cooperation between governmental bodies: use of a single digital identification, protection of personal and sensitive business data, legal opportunities and boundaries of sharing taxpayer information across the government sector

[Find out more](#)

## LATEST VIDEOS

Full event recordings:  
(for registered IOTA website users)



**2021 IOTA Forum on  
the Use of Data from  
AEOI**



**2021 IOTA Forum on  
Human Resource  
Management**



**2021 IOTA Forum on  
Tax Debt  
Management**

## Submit your IOTA Paper!

Would you like to see your IOTA Paper published? Do you have any relevant issues you wish to share? Apply NOW!

*Please note: Before submitting your paper, kindly contact the IOTA PCP of your Tax Administration for approval and include them in your correspondence with us as well. Thank you for your cooperation!*

Submit IOTA Paper

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