



TAX GOVERNANCE AND DATA SECURITY – 2ND ANNUAL INTERNATIONAL CONFERENCE

8-9 NOVEMBER, BUDAPEST, HUNGARY

We were delighted to gather many of our members and partners for our 2nd Annual International Conference to discuss issues such as ethics in tax administrations, how to use data more efficiently, relations between tax administrations and taxpayers, tax scams and interactions between tax administrations and media. Over 80 participants, including senior tax officials, representatives of international organisations such as OECD, IMF, United Nations, CIAT, ITC, businesses, media and academia discussed important issues tax administrations are facing today.

[Read more](#)



TECHNICAL ACTIVITIES ORGANISED BY IOTA FOR ITS MEMBERS



A CUSTOMER CENTRIC APPROACH IN DESIGN AND DEVELOPMENT OF DIGITAL SERVICES

IOTA - OECD JOINT WORKSHOP

30 August - 1 September, Moscow, Russia

Representatives of tax administrations from Europe as well as from Australia, Canada, Chile, China, India, Israel, Malaysia and Singapore discussed ways of customer engagement in rethinking delivery of tax administration's service, and also exchanged experiences about the development of mobile solutions.

[Read more](#)

COMBATING VAT FRAUD

IOTA FORUM

5-7 September, Budapest, Hungary

Participants from IOTA member countries, from OECD, the European Commission, the World Customs Organisation and EUROPOL met to share their views and experience in the latest trends in the fight against VAT fraud.

[Read more](#)

USE OF DATA ANALYTICS IN TAX FRAUD DETECTION

IOTA CASE STUDY WORKSHOP

20-22 September, Vienna, Austria

Data analysts and tax fraud investigators from 23 IOTA member countries examined the practical use of different data analytics methods and tools for the detection of tax fraud schemes.

[Read more](#)

IMPLEMENTATION OF MEASURES TO COUNTER BEPS

IOTA FORUM

11-13 October, Bern, Switzerland

The first meeting of the IOTA Forum on Implementation of Measures to Counter BEPS provided a platform for sharing knowledge and experiences between IOTA member tax administrations in the implementation of the BEPS Action Plan.

[Read more](#)

11TH MEETING OF THE IOTA DEBT MANAGEMENT AREA GROUP

IOTA AREA GROUP

4-6 October, Cracow, Poland

Participants shared knowledge and experience about practical aspects of coordination and cooperation in cross-border insolvency proceedings. The presentation of findings from ongoing IOTA project on Measuring Debt Management Performance were also on the agenda of the meeting.

[Read more](#)



3RD REGIONAL MEETING OF THE INCLUSIVE FRAMEWORK ON BEPS FOR EASTERN EUROPE AND CENTRAL ASIA COUNTRIES

IOTA – OECD JOINT WORKSHOP
18-20 October, Bratislava, Slovakia

The Financial Directorate and the Ministry of Finance of Slovakia in cooperation with IOTA and the OECD organized the meeting where 80 senior tax officials from 20 countries, together with representatives from the IMF, the United Nations and local and international business communities discussed the implementation of the BEPS measures.

[Read more](#)

USE OF DATA FROM AUTOMATIC EXCHANGE OF INFORMATION (AEOI)

IOTA FORUM
22-24 November, Riga, Latvia

IOTA members, representatives from the OECD Global Forum on Transparency and Exchange of Information for Tax Purposes, the European Commission (DG TAXUD) and the Association of Latvian Commercial Banks discussed strategies, processes and solutions for the effective use of data from the AEOI, in particular under the Common Reporting Standard (CRS).

[Read more](#)

USE OF PERFORMANCE INDICATORS AND MEASURES FOR DECISION-MAKING PROCESS

IOTA WORKSHOP
29 November – 1 December, Budapest, Hungary

IOTA members discussed how they measure their performance and the implication for the decision-making process and shared their approach, data analytics and tools developed.

[Read more](#)

PUBLICATIONS

“DISRUPTIVE BUSINESS MODELS – CHALLENGES AND OPPORTUNITIES FOR TAX ADMINISTRATIONS”



Authors of this publication are speakers of our 21st General Assembly held in Kyiv in June 2017: tax administrations' director generals and senior executives, senior representatives of businesses and of our international partners such as the CIAT and the European Commission. They share their valuable thoughts on the challenges of digital and sharing/collaborative business models and what effect it has on tax compliance and on tax administrations. The articles include not only what the speakers have presented in the Assembly but also their further thoughts on the subject.

[Read the book](#)



IOTA PAPERS

is a serial of short papers written by officials from IOTA member countries (mainly speakers at IOTA workshops) and IOTA partners where they share their views, knowledge and experiences in relevant issues for tax administrations. You will find articles on hot topics such as taxation of the sharing economy, country experiences in joint audits and MAP practices, data analytics and tackling VAT fraud, etc.

We wish you nice reading and “cherry picking” and hope you will find interesting and useful information in the papers already available. We also encourage you to keep visiting the “IOTA Papers” section as many more informative contributions will follow regularly.

[Read the papers](#)

IOTA IN INTERNATIONAL EVENTS



IOTA'S PRESIDENT AND EXECUTIVE SECRETARY IN THE G28 MEETING

IOTA's President, Mr František Imrecze and IOTA's Executive Secretary, Mr Miguel Silva Pinto participated in the meeting of the G28, the Group of the Heads of the Tax Administrations of the European Union held in Sofia on 19 of September. They both spoke about tasks and challenges IOTA is facing in the coming years.

[Read more](#)

IOTA'S EXECUTIVE SECRETARY IN THE 11TH PLENARY MEETING OF THE OECD FORUM ON TAX ADMINISTRATION (FTA)

IOTA's Executive Secretary participated in the 11th plenary meeting of the OECD FTA in Oslo, Norway, on 27-29 September. Over 130 delegates including the heads of 50 tax administrations discussed the implementation of BEPS measures, tax certainty, enhancing the efficiency of tax administration. The Executive Secretary highlighted the exchange of practical solutions among IOTA members in a broad range of tax matters.

[Read more](#)

IOTA'S EXECUTIVE SECRETARY IN THE INTERNATIONAL CONFERENCE 'TAX AND TRUST'

The conference organized by the Netherlands Tax and Customs Administration (NTCA) took place on 2-3 October in Rotterdam and provided a good opportunity for dialogue between academia and tax practitioners on the impact of trust in the relationship between taxpayers and tax administrations. The Executive Secretary raised issues on the relation between levels of interpersonal trust and tax evasion when different countries are compared.

[Read more](#)

IOTA ON THE TAX-CUSTOMS COOPERATION IN THE WORLD CUSTOMS ORGANISATION

The meeting of the Permanent Technical Committee (PTC) of the WCO was held on 18-20 October 2017 in Brussels. IOTA, represented by Massimo Morarelli, Technical Taxation Expert, was invited as WCO observer and gave a presentation on the tax-customs cooperation, on the role and activities performed by IOTA as well as on the risks that tax and customs administrations face nowadays.

[Read more](#)

IOTA IN THE ANNUAL MEETING OF THE TECHNICAL WORKING GROUP ON ISORA

On 23-26 October 2017, CIAT hosted the annual meeting of the Technical Working Group (TWG) on the International Survey on Revenue Administration (ISORA) in Panama City. The TWG meeting, where IOTA was represented by Wolfgang Büttner, Technical Taxation Expert, reviewed the project for the upcoming survey for the years 2016 and 2017 with the participating organisations (IMF, OECD, CIAT, IOTA).

[Read more](#)

IOTA'S EXECUTIVE SECRETARY IN THE CONFERENCE "INNOVATION, DIGITALISATION, KNOWLEDGE MANAGEMENT"

IOTA's Executive Secretary moderated a panel dedicated to debate the role of innovation in revenue administrations in the conference organised on 22 and 23 November in Budapest by the National Tax and Customs Administration (NTCA) of Hungary.

[Read more](#)

IOTA SECRETARIAT VISITED THE EUROPEAN COMMISSION

IOTA's Executive Secretary, Miguel Silva Pinto accompanied by Eugenijus Soldatkovas and Roman Bichevoy, Technical Taxation Experts paid a one-day visit to the European Commission in Brussels on 24 November and had meetings with representatives of DG TAXUD and the Structural Reform Support Service (SRSS). The aim of the meetings was to discuss current cooperation with DG TAXUD and ways to expand it in 2018 and explore ways to engage with the SRSS.

[Read more](#)

IOTA MEMBER NEWS

Revenue Service
of Georgia



Portuguese Tax
and Customs
Authority



Spanish Tax
Agency



Public Revenue
Office of FYR
of Macedonia



The Netherlands
Tax and Customs
Administration



Belastingdienst

[IMF launches new project in Georgia](#)

[The AEOI Group of the Global Forum on Transparency and Exchange of Information for Tax Purposes held its 13th meeting in Madrid](#)

[Actions on the ground of the Portuguese Tax and Customs Inspection Department](#)

[Portuguese Tax and Customs Authority has been awarded with the prize "Best eGov Initiative 2017" with the project "Automatic Income Tax Return"](#)

[The Spanish Ministry for Finance and Public Function hosted the II Conference on Interoperability and E-Archive in Madrid on 26 September](#)

[Spain hosts the first meeting of Ibero-American Large Taxpayers Offices](#)

[Spain keeps the first place in the EU Government open data ranking](#)

[Spain awarded by Tax Foundation for its improvement in tax competitiveness](#)

[New Contact Center and Improved Tax Services with EU Support in FYR of Macedonia](#)

[Recent and Future Developments of the Spanish Tax Agency in the Immediate Supply of Information System](#)

[Ms Frances Diepstraten appointed as Deputy Director General of the Netherlands Tax and Customs Administration](#)

[Operation "Used Rim" takes tax inspectors to 1900 car dealers in Portugal](#)

[Introducing of simplified procedures for reporting and payment of Personal Income Tax for taxpayers – individuals in the Tax Administration of FYR Macedonia](#)

UPCOMING EVENTS IN 2018

We are going to organise a series of workshops, forums and other events for our members in 2018, see the list of our technical and administrative events [here](#).

We will hold two summits this year, our 22nd General Assembly in Bratislava and the IOTA-CIAT joint tax summit in Lisbon:

On 25-27 in June 2018, IOTA's 22nd General Assembly "Impact of Digitalisation on the Transformation of Tax Administrations" will be held in Bratislava, Slovakia. We will gather leaders from 44 tax administrations, businesses, international organisations and academia to discuss how tax administration and technology are increasingly inter-linked and the way from "thinking digital" to "being digital".



22nd GENERAL ASSEMBLY, 2018 BRATISLAVA

On 23-25 October 2018, a Tax Summit organised by IOTA and CIAT will be held in Lisbon. The subject of the summit will be: tax administration and the digital world challenges. The first ever joint event of the two regional organisations will attract around 80 tax administrations representing American, European, African, Caribbean and Asian Countries and guests from other international organisations, businesses, academia and civil society.



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